

JOB DESCRIPTION FOR WARRANTY TECHNICIAN I

POSITION: Warranty Technician 1

SUPERVISOR: Warranty Supervisor

General Purpose of Job:

- To process all defective & returned items timely, completely & accurately.

Essential Functions of Job:

- Organize & Open Incoming Defective Returns
- Repair Speakers
- Rebox Product As Needed
- Customer Service
- Accurately Process All Repairs
- Keep Area Clean And Straight

REQUIREMENTS:

- High School Diploma or GED
- Ability to Work Efficiently While Unsupervised
- Current Valid Oklahoma Drivers License With Good Driving Record
- Ability To Stand On Your Feet All Day
- Ability To Lift And Carry 80 lb. Packages All Day
- ANSI Approved Safety Shoes
- Successful Completion of Prior Employment Physical and Drug Testing

ESSENTIAL JOB FUNCTIONS:

- Able To Lift And Carry Large 80 lbs. Packages Continuously All Day
- Able To Safely Pull Up To 2,000 lbs. With A Pallet Jack
- Able To Follow Oral or Written Instructions Completely
- Able To Follow Department & Company Policies & Procedures Completely
- Good Oral Communication Skills
- Good Organizational Skills
- Ability To Report To Work On Time And Stay Until Job Is Done
- Ability To Perform A Mentally & Physically Demanding Job All Day/Every Day

PAY LEVEL:

- D-Level

Clint Cooke
Warranty Director

Jay Ralston
Vice President Operations